

Electronic Acknowledgement Receipt

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| EFS ID: | 3396856 |
| Application Number: | 10672356 |
| International Application Number: | |
| Confirmation Number: | 3043 |
| Title of Invention: | Method and system to determine if a composite service level agreement (SLA) can be met |
| First Named Inventor/Applicant Name: | Maria G. Castellanos |
| Customer Number: | 22879 |
| Filer: | Dan C. Hu/Ginger Yount |
| Filer Authorized By: | Dan C. Hu |
| Attorney Docket Number: | 200310994-1 |
| Receipt Date: | 03-JUN-2008 |
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| Time Stamp: | 16:19:28 |
| Application Type: | Utility under 35 USC 111(a) |

Payment information:

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| Submitted with Payment | no |
|------------------------|----|

File Listing:

| Document Number | Document Description | File Name | File Size(Bytes) /Message Digest | Multi Part /.zip | Pages (if appl.) |
|-----------------|-------------------------------|---|---|------------------|------------------|
| 1 | Miscellaneous Incoming Letter | 200310994-1-amendment_tr ansmittal.pdf | 103243 <small>8e1d17b400510534d09129c30cc9373c 31a3a2ff1</small> | no | 1 |

Warnings:

Information:

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|---|---------------------------------------|---|--|----|---|
| 2 | Fee Worksheet (PTO-06) | 200310994-1-fee_worksheet.pdf | 103243 <small>8e1d37b400510534d09128c30ec0873c21a2b2f11</small> | no | 1 |
| Warnings: | | | | | |
| Information: | | | | | |
| 3 | Amendment - After Non-Final Rejection | 200310994-1-reply_to_oa_mailed_03032008.pdf | 636704 <small>a2f6c2467f7cbe4a203d5c42681f7697182b6113db2b5</small> | no | 8 |
| Warnings: | | | | | |
| Information: | | | | | |
| Total Files Size (in bytes): | | | 843190 | | |
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